

DDTech Solutions LLC Privacy Policy

Current as of 5 November 2024

1. We respect your privacy.
 - 1.1. DDTech Solutions LLC respects your right to privacy and is committed to safeguarding the privacy of our customers, software application ('Application') users, and website visitors by applicable US privacy laws, including but not limited to the California Consumer Privacy Act (CCPA), California Privacy Rights Act (CPRA), and other state privacy laws as applicable. This policy describes our current policies and practices about managing your "personal information".
 - 1.2. "Personal information" is information we hold which is identifiable as being about you.
2. When this Privacy Policy applies
 - 2.1. This Privacy Policy applies to all the applications made available by DDTech Solutions LLC via the Apple App Store, Google Play Store and Windows Store, and any related websites.
 - 2.2. By accessing and/or using our websites or our applications and/or providing us with personal information, you consent to the terms of this Privacy Policy and the types of collection and disclosure covered by this Policy.
3. Collection of personal information
 - 3.1. DDTech Solutions LLC will occasionally receive and store the personal information you enter onto our website and applications, provide it to us directly, or give it to us in other forms. We may collect additional information when you provide feedback. We may also collect any other information you provide while interacting with us.
 - 3.2. DDTech Solutions LLC does not collect financial information such as bank accounts, credit card details, or health information.
 - 3.3. In addition to this policy, disclaimers may be contained within our applications where relevant, further detailing the collection of information specific to the application.
4. How we collect your personal information
 - 4.1. DDTech Solutions LLC collects your personal information in various ways, including when you interact with us electronically or in person and access our website or applications.
 - 4.2. We collect e-mail addresses when subscribing to newsletters via our websites.
5. Use of your personal information
 - 5.1. DDTech Solutions LLC may use personal information collected from you in one of the following ways:
 - To provide you with information or updates;
 - To improve our websites and applications;
 - To respond to inquiries and/or other requests or questions;
 - To send periodic newsletters (only when subscribed).
 - 5.2. Our applications may make third-party social media features available to its users. We cannot ensure the security of any information you choose to make public in a social media feature. Also, we cannot ensure that parties with access to such publicly available information will respect your privacy.

- 5.3. DDTech Solutions LLC may contact you by various measures including, but not limited to, telephone, email, sms, or mail.
6. Disclosure of your personal information
- 6.1. We may disclose your personal information to any of our employees, officers, insurers, professional advisers, agents, suppliers, or subcontractors insofar as reasonably necessary for the purposes set out in this Policy.
- 6.2. We may, from time to time, need to disclose personal information to comply with a legal requirement, such as a law, regulation, court order, subpoena, or warrant, in the course of a legal proceeding or response to an enforcement agency request.
- 6.3. Information that we collect may, from time to time, be stored, processed, or transferred between parties located in countries outside of the United States.
- 6.4. Suppose there is a change of control in our business or a sale or transfer of business assets. In that case, we reserve the right to transfer our user databases to the extent permissible by law, together with any personal and non-personal information contained in those databases. This information may be disclosed to a potential purchaser under an agreement to maintain confidentiality. We would seek only to disclose information in good faith and where required by any of the *above* circumstances.
- 6.5. We do not sell, trade, or otherwise transfer to outside parties your personally information. We do not include or offer third party products or services on our website or applications.
7. Security of your personal information
- 7.1. DDTech Solutions LLC is committed to ensuring that the information you provide to us is secure.
- 7.2. To prevent unauthorized access or disclosure, we have put in place suitable physical, electronic, and managerial procedures to safeguard and secure information and protect it from misuse, interference, loss, and unauthorized access, modification, and disclosure.
- 7.3. The transmission and exchange of information is carried out at your own risk. We cannot guarantee the security of any information that you transmit to us, or receive from us. Although we take measures to safeguard against unauthorized disclosures of information, we cannot assure you that the personal information we collect will not be disclosed in a manner inconsistent with this Privacy Policy.
- 7.4. Where we no longer need personal information, we will use secure methods to destroy or de-identify that information.
8. Access to your personal information
- 8.1. You may request details of personal information we hold about you by applicable US privacy laws, including the California Consumer Privacy Act (CCPA) and other state privacy regulations. If you would like a copy of the information we hold about you or believe that any information we hold on you is inaccurate, outdated, incomplete, irrelevant, or misleading, please send us a written request with enough information to allow us to identify the information.
- 8.2. We reserve the right to refuse to provide you with information we hold about you in certain circumstances as permitted by applicable US federal and state privacy laws. If you are a California resident, you have additional rights under the CCPA, including the right to know what personal information we collect, the right to delete your personal information, and the right to opt out of the sale of your personal information.

9. Websites

9.1. When you visit our websites

When you visit our websites, we may collect anonymous information such as browser type, operating system, website visited immediately before coming to our site, etc. This anonymous information is used in an aggregated manner to analyze how people use our site so that we can improve our service.

9.2. Cookies

We may, from time to time, use cookies on our websites. Cookies are tiny files that a website uses to identify you when you come back to the site and store details about your use. Cookies are not malicious programs that access or damage your computer. Most web browsers automatically accept cookies, but you can reject them by changing your browser settings. However, this may prevent you from taking full advantage of our websites. Our websites may occasionally use cookies to analyze website traffic and help us provide a better website visitor experience, such as Google Analytics to monitor website health.

9.3. **Third party websites**

Our websites may, from time to time, have links to other websites not owned or controlled by us. These links are meant for your convenience only. Links to third-party websites do not constitute sponsorship endorsement or approval of these websites. Please be aware that DDTech Solutions LLC is not responsible for the privacy practices of other such websites. We encourage our users to be aware, when they leave our website, to read the privacy statements of every website that collects personally identifiable information.

10. Software Applications

10.1. When you use our applications

When you use our Applications, we may automatically collect certain anonymous information such as mobile unique *device* ID, the IP address of your mobile device, mobile operating system, the type of mobile internet browsers you use, and information about how you use the Application. This anonymous information is used in an aggregated manner to analyse how people use our applications so that we can improve our service.

10.2. Cookies

We may, from time to time, use cookies in our applications. Cookies are tiny files that a website uses to identify you when you come back to the Application and to store details about your use of the Application. Cookies are not malicious programs that access or damage your computer, tablet, or smartphone. Most devices automatically accept cookies, but you can choose to reject cookies by changing your device settings. However, this may prevent you from taking full advantage of our Applications.

10.3. Third parties

Our Applications may, from time to time, have links to other applications or websites not owned or controlled by us. These links are meant for your convenience only. Links to third-party applications and websites do not constitute sponsorship endorsement or approval of these third parties. Please be aware that DDTech Solutions LLC is not responsible for the privacy practices.

We encourage our users to be aware, when they leave our application or website, to read the privacy statements of every application or website that collects personally identifiable information.

10.4. Geo-location

When you use our applications, we may use GPS technology (or other similar technology) to determine your current location and the city you are located in to improve the user experience and display a location map with relevant advertisements. We will not share your current location with other users or partners.

11. Opt out right

11.1. You can stop all information collection quickly with our applications by uninstalling the application. You may use the standard uninstall processes as part of your mobile device or via the mobile application marketplace or network.

11.2. You can unsubscribe from receiving future emails and newsletters by emailing support@ddtechsolution.com, and we will promptly remove you from all correspondence.

12. Changes to Privacy Policy

Please be aware that we may change this Privacy Policy in the future. We may modify this Policy at any time, at our sole discretion, and all modifications will be effective immediately upon posting the changes on our website, <https://ddtechsolution.com>. Please check back from time to time to review our Privacy Policy.

13. Complaints about privacy

13.1. If you have any complaints about our privacy practices, please send the details of your complaints to support@ddtechsolution.com take complaints very seriously and will respond shortly after receiving written notice of your complaint.

14. Contacting Us

14.1. If you have any questions regarding this Privacy Policy, please contact us at support@ddtechsolution.com

15. Face Data Processing

15.1. Face Data Collection and Usage

Our Application processes facial photographs submitted by users specifically for acne removal enhancement. These photos are:

- Temporarily processed using fal.ai's AI image processing technology
- Used solely to provide the acne removal service
- Not used for any other purposes such as identification or authentication
- Not stored permanently either by us or our processing partner

15.2. Storage and Retention

- Photos are processed in real-time through fal.ai's secure API
- Original and processed photos are retained only for the duration necessary to complete the acne removal process
- Photos are not stored on our servers or fal.ai's servers after processing is complete

15.3. Third-Party Processing

- We use fal.ai as our AI technology partner for photo processing
- Photos are securely transmitted to fal.ai for processing
- Our agreement with fal.ai ensures your photos are processed securely and not stored after processing
- We do not share your photos with any other third parties
- You can review fal.ai's complete privacy policy at <https://fal.ai/privacy>

15.4. User Control and Rights

- Users have complete control over which photos they choose to process
- Users can delete their photos from the application at any time
- No facial recognition or biometric data is extracted or stored from your photos